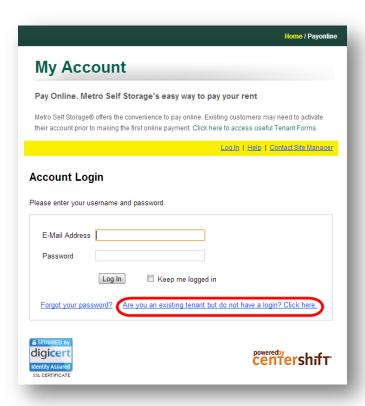
How to Set up a New Account

Customers can access eStore online at www.metrostorage.com/payonline.

Prior to creating an account, you will need your Account ID. The Account ID can be found on your invoice, receipt or by contacting the store Property Manager.

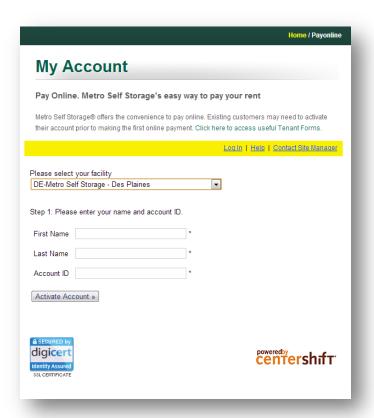
To set up a new account, first click on the link: <u>Are you an existing tenant but do not have a login? Click here.</u>

This will bring you to the account information screen.

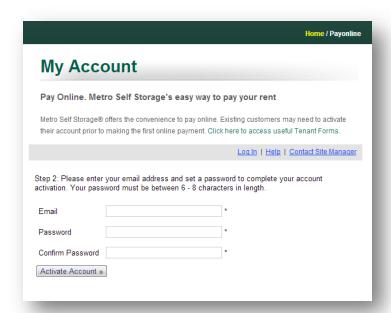


In the account information screen, enter the information as shown:

- 1. Select your store
- 2. Input First and Last name
- Input Account ID (Shown on invoice, receipt or contact store Property Manager)
- 4. Click on the Activate Account button



You will be required to enter your e-mail address, create a password, then click the Activate Account button.

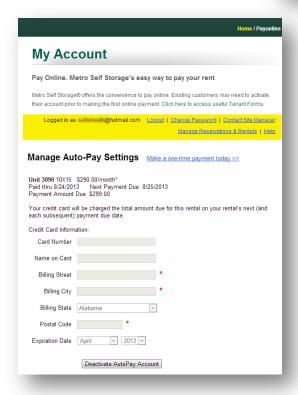


How to Set Up Monthly Auto Payments in eStore

Customers can access eStore online at www.metrostorage.com/payonline.

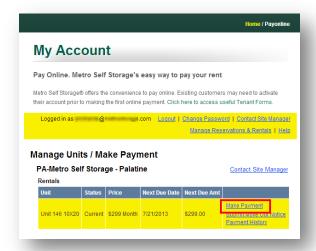
When logged in to eStore, click on the Manage Auto-Pay link shown.





Then, enter credit card and billing address information and your account will automatically be paid each month on the due date.

How to Make a One Time Payment in eStore



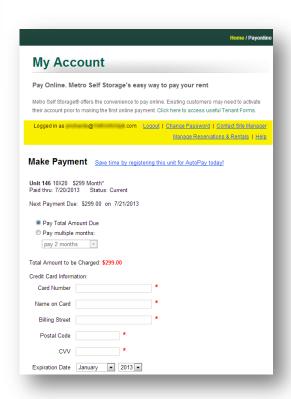
On the **Make Payment** screen you can select to pay total amount due or several months in advance.

Then, simply enter credit card and billing address information and your account payment status will be updated.

Customers can access eStore online at: www.metrostorage.com/payonline.

To login, enter e-mail address and Password.

Once logged in, to make a payment, select the Make A Payment link.



Other Payment Options

Other payment options. Metro Self Storage provides several other convenient payment and account access options, many are available 24 hours a day, 365 days a year, for a hassle-free storage experience.

EasyPay Phone. We offer this convenient credit card phone payment option using a MasterCard, Discover, Visa, or American Express. Simply call (866) 283-7020. Payments are accepted 24 hours a day, 365 days a year. A nominal convenience fee of \$3.95 is charged at time of payment with this service.

In-Store Payments (cash, check, money order, or credit card) are accepted at the Metro office. After hours? Use the convenient payment drop slot in the office front door for check or money order payments.